

Energy Efficient Production and Utilization of Charcoal through Innovative Technologies and Private Sector Involvement in Sierra Leone.

MARKET SURVEY ON IMPROVED COOK STOVES

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Executive Summary

Charcoal is now the fuel of choice for the majority of urban residents in Sierra Leone because: a) It is affordable by all cadres of society; b) It is substantially more efficient than wood and burns with very limited smoke and less fire hazard (preferred by landlords); and c) It has higher calorific value and is easier to transport than wood. The objective of the market survey was to provide relevant and reliable information in order to achieve market analysis of the available cook stoves in the country. The study was deemed crucial for business start-ups and essential for established businesses as it would provide accurate information about customers and competitors that allows the development of a successful innovation.

The study covered Freetown and the provincial headquarter cities and their immediate environs. Coverage was influenced by the following: a) the use of cook stoves is largely an urban phenomenon; b) district headquarter towns could not be included because of the constraint imposed by available financial resources and the time allotted for the exercise; and c) movements were severely constrained by heavy downpours of rain during the months of May and June, when the study was conducted.

Data collection entailed the following measures: a) Review of relevant project documentation; and b) Primary data collection, which entailed administration of questionnaires to fabricators of cook stoves and users of cook stoves; c) FGDs involving input suppliers and marketers of stoves; and d) In-depth interviews with key informants (at UNDP, MoE, NU, etc).

The findings revealed that institutional ownership of cook stove enterprises is uncommon. Most enterprises (79.7% of those studied) are owned by individuals. With the notable exception of Makeni, where 20.0% of the enterprises are owned by women, all cook stove enterprises in the other three localities are owned by males. Less than 10.0% of the staff of cook stove enterprises are women. These women are mainly engaged in marketing. 59.4% of all enterprises (ranging from 13.3% in Makeni to 100.0% in Kenema) are registered. In the provinces, all enterprises are registered with the respective local councils, while in Freetown, registration is with the Ministry of Energy. Apart from Freetown, where 38.5% of cook stoves are graded and certified, cook stoves produced in the provinces are neither graded nor certified.

The majority of cook stove fabricators have very small operations. 31.3% have only 1-5 employees, while 37.5% have between 6 and 10 employees. Only 56.3% of fabricators are housed in permanent structures. The remainder operate from makeshift structures or outdoors. Poor access to training facilities and opportunities is a major problem experienced by most establishments. Approximately 30% of staff have been trained but almost all were trained on the job.

The main sources of investment capital for the majority of cook stove enterprises (84.6%) are the personal savings of proprietors. Such savings are typically inadequate for the developments they envisage for their enterprises. The main sources of credit are

friends/relatives, moneylenders, savings clubs, micro-finance institutions and commercial banks. The problems experienced with the credit sources include: a) Banks insist on collateral, which most enterprises are often unable to provide; b) Moneylenders charge usurious rates of interest; and c) Friends, relatives and savings clubs charge low interest but, owing to shortage of funds, loan units are usually too small for investment behavior. The main sources of inputs are building materials stores (for metal sheets, roofing zinc and cement) and scrap yards. The problems of cook stove fabrication relate to its design. In most stove designs, the clay lining easily falls out when it gets wet or when exposed to shocks (usually when being transported over rough roads).There are three role players in the marketing of cook stoves: a) the fabricators, b) commissioned agents and c) independent entrepreneurs, who buy in bulk from the fabricators and retail the product in their own business establishments.

The main problems of marketing relate to: a) the unavailability of storage facilities for the stoves; b) damage to the stoves when they get wet or in transit to market; c) low awareness among potential users (especially in the provinces) of the benefits of using improved stoves, and d) poor presentation of products by many nascent enterprises.

Based on the findings, it was recommended that provision of financial assistance to cook stove entrepreneurs be made for the following: a) capacity enhancement of staff of cook stove enterprises through training; b) country-wide awareness campaigns to sensitize the populace about the detrimental consequences of using firewood as fuel for cooking and the economic, environmental and social benefits of using charcoal stoves; c) construction of storage and exhibition structures to be owned by associations of cook stove fabricators; d) construction or improvement of work spaces of promising enterprises.

Also, recommended is the provision of networking support to promote the sale of cook stoves; organization of fabricators in particular localities into associations; and the provision of delivery trucks for the transportation of inputs to their enterprises and products to market; establishment of links between cook stove enterprises and banks or other financial intermediaries and the provision for guarantee for enterprises to obtain loans; modalities need to be put in place to ensure that all cook stoves fabricated in the country are graded and certified.

| Executive Summary | 2 |
|-----------------------------------------------------------------------------|----|
| Table of Content | 4 |
| List of Tables | 5 |
| List of Figures | 6 |
| List of Plates | 7 |
| ACRONYMS | 8 |
| Chapter One: INTRODUCTION | 9 |
| 1.2 Project Objective | 9 |
| 1.3 Objective of the Markey Survey | 9 |
| 1.4 Scope of Work | 10 |
| Chapter Two: STUDY METHODOLOGY | 11 |
| 2.1 Preamble | 11 |
| Data collection methodology | 11 |
| 2.3 Data Quality Control and Assurance Measures | 13 |
| Chapter Three: MAIN FINDINGS OF ASSESSMENT | 15 |
| Fabricators of Cook Stoves: | 15 |
| 3.1 Profile of Cook Stove Fabricators | 15 |
| 3.2 Physical Assets | 15 |
| 3.3 Human Resource Capacity | 17 |
| 3.4 Sources of Investment Capital | 20 |
| 3.5 Monthly Expenditure and Income | 21 |
| 3.6 Fabrication of Products | 22 |
| 3.7 Marketing | 23 |
| 3.8 Future Plans of Enterprises | 26 |
| 3.9 Current and Potential Users of Cook Stoves: | 29 |
| 3.9.1 Profiles of Current and Potential Users of Cook Stoves | 29 |
| 3.10 Access to and Adoptability of Cook Stoves | 31 |
| 3.11 Assessment of Current Cook Stove Designs | 33 |
| Chapter Four: CONCLUSIONS AND RECOMMENDATIONS | 35 |
| 4.1 Summary and Conclusions | 35 |
| 4.2 Recommendations | 36 |
| ANNEXES: TOOLS FOR FIELD DATA COLLECTION | |
| Annex I: Questionnaire for Fabricators of Improved Cook Stoves | 38 |
| Annex II: Questionnaire for Current and Potential Customers | 43 |
| Annex III: Issues to Probe in Informal Interviews/Focus Group Discussions | 45 |
| Annex IV: Field Guide for Enumerators | 45 |
| Annex V: List of Cookstove Fabricators | 49 |
| Annex VI: List of Service Providers | 53 |
| Annex VI: Terms of Reference -Build Capacity of Clean Cooking Entrepreneurs | |
| | |

TABLE OF CONTENTS

List of Tables

| Table 1: Sample size for various assessment instruments | 12 |
|-----------------------------------------------------------------|----|
| Table 2: Profile of cook stove fabricators | 15 |
| Table 3: Adequacy of available accommodation | 16 |
| Table 4: Staff strengths of enterprises | 17 |
| Table 5: Women as percentage of total staff | 18 |
| Table 6: Training needs of cook stove enterprises | 19 |
| Table 7: Sources of start-up capital | 20 |
| Table 8: Monthly Expenditures of Enterprises | 21 |
| Table 9: Monthly Incomes of Enterprises | 22 |
| Table 10: Market outlets for cook stoves | 23 |
| Table 11: Number of persons per household | 29 |
| Table 12: Educational levels of heads of households interviewed | 30 |
| Table 13: Estimated monthly household incomes | 31 |
| Table 14: Main means of cooking | 31 |

List of Figures

| Figure 1: Types of structures in which cook stove fabricators operate | .16 |
|----------------------------------------------------------------------------------|-----|
| Figure 2: Percentage of staff that have received the required technical training | .19 |
| Figure 3: Who sells cook stoves? | .24 |
| Figure 4: Cook Stove Marketing Problems | .26 |
| Figure 5: Main means of cooking | .32 |
| Figure 6: Reasons for using improved cook stoves | .33 |

List of Plates

| Plate 1: Cook stoves on display at a roadside in Bo city | 25 |
|----------------------------------------------------------|----|
| Plate 2: Finished cook stove on display in Bo | 28 |
| Plate 3: Finished cook stove on display in Freetown | 28 |

ACRONYMS

EENRM: Energy, Environment and Natural Resource Management

- GEF : Global Environment Facility
- MoE : Ministry of Energy
- NGO : Non-Governmental Organization
- NU : Njala University

UNDP : United Nations Development Programme

Chapter One

INTRODUCTION

1.1 Background

The past decade has witnessed phenomenal growth in the production and marketing of charcoal in rural communities in Sierra Leone. During the 1980s and 1990s, charcoal was the fuel of choice of relatively few urban dwellers. It has gradually replaced firewood and is now the main fuel wood for the majority of urban residents for a number of reasons: a) It is affordable by all cadres of society and the only option available for the many low waged urban employees; b) It is substantially more efficient than wood and burns with very limited smoke and less fire hazard (preferred by landlords) and c) It has higher calorific value and easier to transport than wood. As a result, many people consider charcoal a relatively modern fuel when burnt on improved stoves.

The production and utilization of charcoal and improved cook stoves are now common practices in Sierra Leone. What, however, remains a gap is that there is not enough relevant data on market analysis of the available cook stoves in the country.

1.2 Project Objective

In partnership with the Ministry of Energy (MoE), UNDP has secured funds from the Global Energy Facility (GEF) to implement a project entitled "Energy Efficient Production and Utilization of Charcoal through Innovative and Private Sector Involvement in Sierra Leone." The overall goal of the project is to bring economic, social and environmental benefits through the production of certified charcoal from sustainably sourced feedstock and through the introduction of improved cook stoves to reduce fuel wood demand, improve health and reduce greenhouse gas emissions.

The project will enable the mitigation of the demand for non-renewable firewood and the access to cleaner alternative energy and renewable biomass in the country's residential, institutional and industrial sectors in the rural and peri-urban areas through the introduction of a certification and labeling scheme for improved cook stoves and appliances. The project considers increased investment on improved, more efficient charcoal and clean cook stoves as viable inclusive business in Sierra Leone.

1.3 Objective of the Markey Survey

The objective of the market survey was to provide relevant and reliable market information in order to achieve market success, increase accessibility to funds, adoptability of an innovative cook stove and sustainability of investments. The study was deemed crucial for business start-ups and essential for established businesses as it would provide accurate information about customers and competitors that allows the development of a successful innovation.

It was intended that the study would provide a clear and realistic direction for an innovative cook stove product development, entrepreneurial choice and marketing support to scale up local production and networking support to stimulate increased use of the product.

1.4 Scope of Work

In compliance with the Terms of Reference, and under the joint supervision of the UNDP Energy, Environment and Natural Resource Management (EENRM) Programme lead, and the Directorate of Energy in the Ministry of Energy, the TEJ Centre for Agricultural Innovation and Excellence Company Limited was charged with the following activities:

- A systematic and detailed assessment of community-based organizations that are involved in cook stove production and marketing. The assessment shall outline their strengths, capacity to participate in the project, experience in providing equal opportunities to both men and women, either individually or collectively.
- Based on the findings of the assessment, prepare draft agreements for the most suitable community-based organizations, clearly defining their roles and responsibilities, the modalities and incentives for their participation and funding requirements.
- List of fabricators, business service providers and micro-entrepreneurs that have the capacity to locally produce parts of cook stoves and kilns for demonstration projects.
- A mapping of private sector participants and their potential roles.
- Ranking criteria for categorizing types of charcoal stove producers or entrepreneurs based on capacity analysis and technology.
- Recommendation of modalities and incentives (including funding requirements) for the participation of the most suitable entities in the project.
- Draft survey report for submission to key stakeholders to elicit their comments and inputs.
- Final survey report which incorporates the inputs of the key stakeholders.

Chapter Two

STUDY METHODOLOGY

2.1 Preamble

The technical approach in handling the envisaged tasks and the methodology for carrying out all appertaining activities are presented in the following sub-sections. A mixed data collection approach (employing both quantitative and qualitative data collection techniques) was pursued in conducting the market survey of improved cook stoves. The *Data collection methodology* is discussed in detail in sub-section 2.2 of this report.

The study was conducted in the four regions of Sierra Leone within the following cities and their immediate environs: Freetown (Western Area) and the three provincial headquarters - Makeni (Northern Province), Bo (Southern Province) and Kenema (Eastern Province). Within each city, interviews were conducted with both community-based organizations and individuals that are engaged in the fabrication of improved cook stoves and with their service providers and the marketers of their products. The coverage of the study was influenced by the following:

- At present, the use of cook stoves is largely an urban phenomenon. Rural areas still overwhelmingly use firewood for cooking;
- The study would have covered district headquarter towns but for the constraint imposed by available financial resources and the time allotted for the exercise;
- Movements were severely constrained by heavy downpours of rain during the months of May and June, when the study was conducted.

Baseline data were hard to come by. The number and locations of establishments that fabricate improved cook stoves or of their input suppliers and marketers of their products are not documented. For this reason, the "snowball" approach was pursued: known establishments and operatives along the cook stoves value chain were interviewed first. They assisted the consultants to locate their competitors and service providers.

Data collection methodology

The study employed the following data collection techniques:

Secondary data: As a prerequisite for the commencement of the study, relevant documentation – journal articles, documents relating to the "Energy Efficient Production and Utilization of Charcoal through Innovative and Private Sector Involvement in Sierra Leone" project, relevant Government policy statements, etc. – were reviewed both to learn what already exited and to determine the course the analysis should follow.

Primary data collection: This entailed the following:

(i) Administering *structured questionnaires*:

A structured questionnaire was administered to a sample of community-based organizations that are engaged in the fabrication and marketing of improved cook stoves in Freetown and the provincial headquarter cities of Makeni, Bo and Kenema. Baseline data on community-based organizations that are engaged in the fabrication and/or marketing of cook stoves is not readily available. In each study community, therefore, the first step was to undertake a listing of these organizations. The number of cook stoves value chain operatives identified are listed in Annexes V and VI, while the samples selected are presented in Table 1.

Issues covered by the Questionnaire for Cook Stoves Fabricators included the following:

- Human and material resource capacities;
- Sources of and problems with investment capital;
- Sources of inputs;
- Market outlets and trade flows;
- Perceived strengths, weaknesses and opportunities;
- Capacity to participate in the project;
- Experience in providing equal opportunities to both men and women individually and collectively; and
- \circ $\,$ Incentives for improving/expanding production and marketing and participation in the project.

Table 1: Sample size for various assessment instruments

| INSTRUMENT | Freetown | Makeni | Во | Kenema | TOTAL |
|--------------------------|----------|--------|----|--------|-------|
| Questionnaire for Cook | 18 | 15 | 18 | 13 | 64 |
| Stoves Fabricators | | | | | |
| Questionnaire for | 60 | 50 | 50 | 50 | 210 |
| Users/Potential Users of | | | | | |
| Cook Stoves | | | | | |
| FGD: Service Providers | 20 | 10 | 10 | 10 | 50 |

A *second questionnaire* targeted a sample of current and potential customers (i.e households) of improved cook stoves. For this questionnaire, the sample sizes for each community covered in the assessment are also presented in Table 1. Interviews were intended to ascertain their access to, perceptions of and adoptability of the stoves.

Specifically, the questionnaire addressed the following issues:

- Household size and composition;
- Educational levels of household heads;
- Estimated income levels of households;
- Current main household fuel source for cooking;
- Awareness and assessment of improved cook stoves;

- Access to and adoptability of improved cook stoves;
- Constraints in accessing and utilizing cook stoves;
- Demand for cook stoves; and
- Proposed improvements to available cook stoves.

(*ii*) Informal interviews/Focus Group Discussions: Issues emerging from the questionnaire interviews that concern the activities of input suppliers and marketers of cook stoves were probed with the respective value chain actors through either informal interviews (in the case of individual operators) or focus group discussions (where activities are undertaken by establishments with several employees).

(*iii*) Key Informant Interviews: Officials in the UNDP Energy and Environment Programme, and the Directorate of Energy in the Ministry of Energy were engaged, through in-depth interviews, to elicit information on the direction, progress and realistic expectations of the project. Relevant in-country technical institutions like the Agricultural Engineering Department of Njala University) were also engaged to gather information on their experiences in promoting improved cook stove fabrication and marketing in the country.

(iv) Stakeholders' validation: Following the submission of the draft consultancy report, it was circulated and the Lead Consultant also did a Power Point presentation on market survey to representatives of all relevant stakeholders for their comments and recommendations. Such comments informed the final report of the consultancy.

2.3 Data Quality Control and Assurance Measures

A key consideration throughout the conduct of the market survey for improved cook stoves was to ensure that data collected would be of high quality. The following measures were undertaken:

Field instruments

An important quality assurance measure relates to the nature and design of the field instruments. The draft questionnaires (for fabricators and users/non-users of improved cook stoves), Interview Guide for Informal interviews, Focus Group discussions and Key Informant Interviews were reviewed jointly by the whole survey team (Lead Consultant, Data Analyst and Enumerators) and pre-tested to ensure that: 1) the wording of the questions was concise, unambiguous and relevant to the objectives of the assignment; and 2) the questions were short and to the point thereby ensuring that respondents stayed interested and focused.

Recruitment and training

The recruitment of enumerators was guided by the following considerations:

1) Ability to communicate well in the main local language(s) of the respective study districts;

2) Field experience in data collection, especially in rural communities;

3) Familiarity with the geography and related logistical issues of the survey districts.

For these reasons, enumerators for each survey community were recruited from that particular community. The recruitment of enumerators was also gender-sensitive: equal numbers of males and females were recruited.

Supervision of enumerators was the responsibility of the Lead Consultant and the Data Analyst. They ensured that all completed questionnaires and focus group interview reports were reviewed in the field with enumerators to ensure accuracy, consistency and completeness before being submitted for data entry and analysis.

A vital component of quality assurance is training of field staff. This entailed going through the questionnaire and interview guide, question by question, translation into Krio to make sure that trainees fully understood the survey instruments and their roles. The training emphasized field methods with special focus on ethical conduct in data collection and management. During the training, trainees were required to do role play (mock interviews) to enhance familiarity with the instruments. The survey instruments were also piloted in selected communities both in the Western Area and in the Provinces before the commencement of field data collection.

Chapter Three

MAIN FINDINGS OF ASSESSMENT

Fabricators of Cook Stoves:

3.1 Profile of Cook Stove Fabricators

Basic facts about fabricators of cook stoves are summarized in Table 2:

| | | | Gender of | | Is establishment | | Are products graded / | |
|----------|----------|----------|------------|---------|------------------|---------|-----------------------|----------|
| Locality | Own | ership | owner/head | | registered? | | certified? | |
| | Individ- | Institu- | Male | Female | Yes | No | Yes | No |
| | ual | tion | | | | | | |
| Freetown | 12 | 6 | 18 | - | 9 (50.0%) | 9 | 5 | 13 |
| | (66.7%) | (33.3%) | (100.0%) | | | (50.0%) | (38.5% | (61.5%) |
| Во | 18 | 0 | 18 | - | 14 | 4 | - | 18 |
| | (100.0%) | - | (100.0%) | | (77.8%) | (22.2%) | | (100.0%) |
| Makeni | 9 | 6 | 12 | 3 | 2 | 13 | - | 15 |
| | (60.0%) | (30.0%) | (80.0%) | (20.0%) | (13.3%) | (86.7%) | | (100.0%) |
| Kenema | 12 | 1 | 13 | - | 13 | - | - | 13 |
| | (92.3%) | (7.7%) | (100.0%) | | (100.0) | | | (100.0%) |
| TOTAL | 51 | 13 | 61 | 3 | 38 | 26 | 5 | 59 |
| | (79.7%) | (20.3%) | (95.3%) | (4.7%) | (59.4%) | (40.6%) | (7.8%) | (92.2%) |

Table 2: Profile of cook stove fabricators

N: Freetown = 18; Bo = 18; Makeni = 15; Kenema = 13

- Institutional ownership of cook stove enterprises is uncommon. Most enterprises (79.7% of those studied) are owned by individuals.
- With the notable exception of Makeni, where 20.0% of the enterprises are owned by women, all cook stove enterprises in the other three localities are owned by males.
- 59.4% of all enterprises (ranging from 13.3% in Makeni to 100.0% in Kenema) are registered. In the provinces, all enterprises are registered with the respective local councils, while in Freetown, registration is with the Ministry of Energy.
- Apart from Freetown, where 38.5% of cook stoves are graded and certified, all other cook stoves produced in the provinces are neither graded nor certified.

3.2 Physical Assets

Figure 1 summarizes the findings of the investigation of the physical infrastructure of cook stove enterprises.



Figure 1: Types of structures in which cook stove fabricators operate

N: Freetown = 18; Bo = 18; Makeni = 15; Kenema = 13.

The figure reveals that 56.3% of all enterprises are housed in permanent structures. The proportion of enterprises in secure and permanent structures ranges from a low of 30.8% in Kenema to 72.2% in Bo. The remainder (43.8% overall) occupy makeshift structures or operate outdoors. The proportion of establishments in the latter category ranges from 27.8% in Bo City to as high as 69.2% in Kenema.

Table 3 reveals that 54.7% of respondents (ranging from as low as to 27.8% in Freetown and environs to as high as 66.7% in Bo and Makeni) consider their current work spaces to be adequate. 45.3% of all respondents do not consider their work spaces to be adequate and would like new or improved structures.

| Locality | Accommodation ADEQUATE | Accommodation INADEQUATE | | | | | | | |
|----------|------------------------|--------------------------|--|--|--|--|--|--|--|
| Freetown | 5 (27.8%) | 13 (72.2%) | | | | | | | |
| Во | 12 (66.7%) | 6 (33.3%) | | | | | | | |
| Makeni | 10 (66.7%) | 5 (38.5%) | | | | | | | |
| Kenema | 8 (61.5%) | 5 (38.5%) | | | | | | | |
| TOTAL | 35 (54.7%) | 29 (45.3%) | | | | | | | |

Table 3: Adequacy of available accommodation

3.3 Human Resource Capacity

3.3.1 Staff strengths of cook stove establishments

Table 4 presents an overview of the human resource capacities of cook stove enterprises in the Freetown and the three provincial headquarters.

| Table 4: Start Strengths of Enterprises | | | | | | | | |
|-----------------------------------------|------------|-------|-------------------------------------|-------|--------|---------|--------|--|
| | | Ν | Number of personnel per enterprises | | | | | |
| Locality | Frequency | 1-5 | 6-10 | 11-15 | 16-20 | Over 20 | Total | |
| Frontown | Count | 5 | 8 | 4 | 0 | 1 | 18 | |
| FIEELOWII | % | 27.8% | 44.4% | 22.2% | 0.0% | 5.6% | | |
| Bo | Count | 6 | 6 | 4 | 2 | 0 | 18 | |
| во | % | 33.3% | 33.3% | 22.2% | 11.1%% | 0.0% | | |
| Makani | Count | 6 | 4 | 5 | 0 | 0 | 15 | |
| wakeni | % | 40.0% | 26.75 | 33.3% | 0.0% | 0.0% | | |
| Konoma | Count | 3 | 6 | 2 | 0 | 2 | 13 | |
| Kellellia | % | 23.1% | 46.2% | 15.4% | 0.0% | 15.4% | | |
| TOTAL | Count | 20 | 24 | 15 | 2 | 3 | 64 | |
| | Accruing % | 31.3% | 37.5% | 23.4% | 3.1% | 4.2% | 100.0% | |

| Table 4: Staff strengths of enterpri | ises |
|--------------------------------------|------|
|--------------------------------------|------|

It can be discerned from the table that the vast majority of the establishments are very small operations. Overall, 31.3% have 1-5 employees; 37.5% have between 6 and 10 employees and 23.4% have between 11 and 15 employees. Only insignificant percentages employ more than 15 persons.

3.3.2 Engagement of women

The overwhelming majority of cook stove fabricators (78.1% of all respondents) reported that less than 10.0% of their staff are women. Table 5 reveals that fabricators reporting very low participation of women in the industry ranged from 66.7% in Makeni to 92.3% in Kenema.

| | _ | | Women as percentage of total staff | | | | | |
|-----------|------------|-------|------------------------------------|---------|--------|----------|--------|--|
| Locality | Frequency | 1-10% | 11-20% | 21-30 % | 31-40% | Over 40% | Total | |
| Freetown | Count | 15 | 0 | 1 | 2 | 0 | 18 | |
| TIEELOWI | % | 83.3% | 0.0% | 5.6% | 11.1% | 0.0% | | |
| Bo | Count | 13 | 1 | 3 | 1 | 0 | 18 | |
| во | % | 72.2% | 5.6% | 16.7% | 5.6% | 0.0% | | |
| Makeni | Count | 10 | 0 | 1 | 2 | 2 | 15 | |
| | % | 66.7% | 0.0% | 7.7% | 13.3% | 13.3% | | |
| Konoma | Count | 12 | 0 | 1 | 0 | 0 | 13 | |
| Kellellia | % | 92.3% | 0.0% | 7.7% | 0.0% | 0.0% | | |
| τοτλι | Count | 50 | 1 | 6 | 5 | 2 | 64 | |
| TOTAL | Accruing % | 78.1% | 1.6% | 9.4% | 7.8% | 3.1% | 100.0% | |

Table 5: Women as percentage of total staff

The main reasons advanced by fabricators for the poor representation of women in the establishments included the following:

- Women are not interested in this type of enterprise (40.6%)
- Work is too difficult for women (50.0%)
- The establishment does not, as a policy, employ women (3.1%). Informal discussions revealed that several of the enterprises were launched by unemployed young men in reaction to pervasive unemployment and the unavailability of job opportunities in their communities. Typically, women had not been involved in the discussions that resulted in the launching of the enterprises.

The services of the few women that are engaged in the industry are utilized for the following purposes:

- Marketing of products (32.8%)
- Fabrication of cook stoves (31.3%)
- Book keeping (18.8%)
- Procurement of inputs (14.1%);
- No specific tasks are reserved for women (3.1%). Like their male counterparts, they can be called upon to perform any task.

3.3.3 Training of staff

The percentages of staff that have received required technical training in the different localities are presented in Figure 2. The high concentration of responses in the 10-20% and 20-30% categories, is indicative of the fact that the majority of staff have not received the required technical training. Very few respondents reported that higher than 30% of their staff had received required training.



Figure 2: Percentage of staff that have received the required technical training

Overall, 90.6% of training of personnel is done on-the-job. This holds true for establishments in all localities. The percentages of staff that have been trained by their respective establishments are: 94.4% for Freetown; 86.7% for Makeni; 88.9% for Bo and 92.8% for Kenema.

It is important to observe, however, that almost all establishments are not satisfied with the training they provide for their staff and expressed the intention, if/when they receive the required financial assistance, to send their staff to appropriate technical/vocational institutions for further training. The courses in which they want their staff to be trained are indicated in Table 6.

| | | S | Skills for which training required | | | | | | |
|----------|------------|-------------------------|------------------------------------------|-----------|-----------------|---------|--|--|--|
| Locality | Frequency | Improved fabrication | Community sensitization for stoves | Marketing | Book keeping | Total | | | |
| Frontown | Count | 18 | 0 | 0 | 0 | 18 | | | |
| Freetown | % | 100.0% | - | - | - | | | | |
| Po | Count | 13 | 2 | 3 | 0 | 18 | | | |
| во | % | 72.2% | 11.1% | 16.7% | - | | | | |
| Makani | Count | 10 | 2 | 2 | 1 | 15 | | | |
| Iviakeni | % | 66.7% | 13.3% | 13.3% | 6.7% | | | | |
| Kanama | Count | 12 | 1 | 0 | 0 | 13 | | | |
| Kenema | % | 92.3% | 7.7% | - | - | | | | |
| | Count | 53 | 5 | 5 | 1 | 64 | | | |
| TOTAL | Accruing % | 82.8% | 7.8% | 7.8% | 1.6% | 100.00% | | | |

Table 6: Training needs of cook stove enterprises

It is noteworthy from the table that the majority of establishments (100.0% in Freetown, 72.2% in Bo, 66.7% in Makeni and 92. 3%n in Kenema) prioritize training to "improve the fabrication of products". Small percentages of respondents also recognize the need to train their staff in "community sensitization about the advantages of using improved cook stoves" and in marketing.

All establishments visited request external assistance in the form of:

- a) Financial resources to send their staff to appropriate technical institutions both in Sierra Leone and elsewhere in the West Africa sub-region for training.
- b) Technical assistance to enable them organize production and marketing, and networking support to stimulate use of their products.

3.4 Sources of Investment Capital

The various sources of start-up capital for cook stove fabricators are presented in Table 7.

| | | Sources of start-up capital | | | | | | |
|----------|-----------|-----------------------------|-------------|---------------|-----------|--------------|--|--|
| Locality | Frequency | Own | Remittances | Development | Bank loan | Informal | | |
| | | savings | | organizations | | moneylenders | | |
| Freetown | Count | 17 | 0 | 1 | 0 | 0 | | |
| | % | 94.4% | - | 5.6% | - | - | | |
| Во | Count | 12 | 1 | 3 | 0 | 2 | | |
| | % | 66.7% | 5.6% | 13.7% | - | 11.1% | | |
| Makeni | Count | 6 | 2 | 0 | 0 | 7 | | |
| | % | 40.0% | 13.3% | - | - | 46.7% | | |
| Kenema | Count | 11 | 0 | 1 | 1 | 0 | | |
| | % | 84.6% | 0 | 7.7% | 7.7% | - | | |

Table 7: Sources of start-up capital

It is evident from the table that the vast majority of establishments (Freetown- 94.4%; Bo-66.7%; Makeni-73.3% and Kenema – 84.4%) depend on their personal savings and claim that available resources are grossly inadequate as start-up capital. Only modest amounts are contributed by remittances, development organizations or loans from either formal or informal sources.

When available investment capital is inadequate, proprietors of the enterprises resort to lending from one or other of the following credit sources: Friends/relatives; Moneylenders; Savings clubs; Micro – finance institutions; and Commercial banks.

The main problems encountered with the various credit sources include the following:

• Banks, Microfinance institutions, Commercial Banks are usually averse to lending to small business enterprises and typically insist on loan collateral, which most would-be lenders cannot provide.

- Merchants (who usually double as moneylenders) are major sources of loans, especially in the provinces. Their main disadvantages include short loan duration-usually 1 3 months (which makes them unsuitable for investment.) and the fact that they charge usurious rates of interest.
- Other informal lenders (relatives/friends; community members) typically do not insist on loan collateral as lending is seen as assistance to relatives and friends, which is expected to be reciprocated if/when the tables are turned in future. The attractiveness of informal credit sources, notwithstanding, they pose serious problems for businesses: Funds available for lending from these sources are limited, hence the smallness of loan units. A problem associated with all the sources of credit is the short loan duration: typically, loans must be repaid within 1-3 months. This makes the loans unsuitable for investment behavior.
- Community savings clubs charge modest interest on loans but clients do not mind because being members of the club, they will benefit in future from the accrued interest. These savings clubs often do not have enough resources to address all the credit needs of their members.

3.5 Monthly Expenditure and Income

The monthly expenditures of cook stove enterprises (on such items as personnel, inputs, etc) and incomes derived from sales of their products were investigated in a bid to determine whether they could be viable without external assistance. Most of the enterprises studied do not keep reliable records so that data they provided were from memory recall. The larger, more organized enterprises, which do keep records, were reticent about making those records available to the survey team. The findings are presented in Tables 8 and 9.

| | | Monthly expenditure (Leones) | | | | | |
|----------|-----------|------------------------------|------------|------------|------------|-------------|-------------|
| Locality | Frequency | Below | 3,000,001- | 6,000,001- | 9,000,001- | 12,000,001- | 15,000,001- |
| | | 3,000,000 | 6,000,000 | 9,000,000 | 12,000,000 | 15,000,000 | 18,000,000 |
| Freetown | Count | 14 | 2 | 1 | 0 | 0 | 1 |
| | % | 77.8% | 11.1% | 5.6% | - | - | 5.6% |
| Во | Count | 11 | 6 | 1 | 0 | 0 | 0 |
| | % | 61.1% | 33.3% | 5.6% | - | - | - |
| Makeni | Count | 14 | 0 | 1 | 0 | 0 | 0 |
| | % | 93.3% | - | 6.7% | - | - | - |
| Kenema | Count | 11 | 2 | 0 | 0 | 0 | 0 |
| | % | 84.6% | 15.4% | - | - | - | - |

Table 8 reveals that the majority of respondents (77.8% in Freetown, 61.1% in Bo, 93.3% in Makeni and 84.6% in Kenema) have monthly expenditures (to pay wages, for inputs, and other overheads) below Le 3,000,000. This underscores the smallness of their operations.

Only 15.4% (11.1% in Freetown and 33.3% in Bo) reported expenditures between Le 3,000,000 and 6,000,000.

Table 9 summarizes the monthly incomes of the cook stove enterprises interviewed.

| | | Monthly Incomes form sale of Products (Leones) | | | | | |
|----------|-----------|------------------------------------------------|------------|-------------|-------------|-------------|-------------|
| Locality | Frequency | Below | 5,000,001- | 10,000,001- | 15,000,001- | 20,000,001- | 25,000,001- |
| | | 5,000,000 | 10,000,000 | 15,000,000 | 20,000,000 | 25,000,000 | 30,000,000 |
| Fractown | Count | 13 | 4 | 0 | 0 | 0 | 1 |
| Freetown | % | 72.2% | 22.2% | - | - | - | 5.6% |
| | Count | 9 | 6 | 3 | 0 | 0 | 0 |
| во | % | 50.0% | 33.3% | 16.7% | - | - | - |
| Makani | Count | 13 | 2 | 0 | 0 | 0 | 0 |
| Iviakeni | % | 86.7% | 13.3% | - | - | - | - |
| Kenema | Count | 13 | 0 | 0 | 0 | 0 | 0 |
| | % | 100.0% | _ | _ | - | - | - |

Table 9: Monthly Incomes of Enterprises

The table reveals that the monthly incomes of the majority of enterprises are below Le 5,000,000 (Freetown- 72.2%; Bo – 50.0%; Makeni – 86.7% and Kenema – 100.00%). Modest percentages of enterprises - 22.2% in Freetown, 33.3% in Bo and 13.3% in Makeni) recorded monthly incomes between Le 5,000,000 and 10,000,000.

The amounts reported are difficult to verify but informal interviews with workers in some of the enterprises implied that in the hope of attracting financial assistance from external donor organizations, there was a tendency to overstate expenditure and to under-report income.

3.6 Fabrication of Products

The main raw materials for the fabrication of improved cook stoves – or so-called "Wonder Stoves"- include metal sheets (for the outer casing of the stove) and clay and/or cement for the inside layer. The main sources of raw materials are as follows:

1) Metal sheets are obtained either from motor vehicle scrap yards or from building materials stores, where thin metal plates or roofing zinc sheets are obtained. No surprisingly, the main sources of metal sheets cited in all localities visited were building materials stores. The lists of these for the various communities are appended to this study. It is interesting to observe, however, that many building materials stores interviewed are not even aware that they play a vital role in the cook stoves value chain. Most believe that the metal sheets/roofing zinc they sell are for the construction of houses.

Scrap yards have sprung up all over the country, especially in the major settlements. They are regular and, so far, reliable sources of metal plates that fabricators use for the casing of

stoves. Their ability to cope as sources of input, is less certain if mass production of wonder stoves is undertaken to adequately address the government's plan for almost all households in the country to have and use improved charcoal stoves is realized.

- 2) Clay is the material used for the lining of wonder stoves. Most fabricators, especially in Bo and Kenema, reported that they do not buy clay. They know the local sources of the type of clay required and usually dig it up themselves. In Freetown and Makeni/Lunsar, however, there now exists a sizeable group of service providers whose main economic activity is the supply of clay for cook stove fabrication. Over the years, it has been experienced that the clay lining of the stove easily disintegrates when wet or falls out when the stove falls over or is subjected to shocks. This fact is of concern not only to the stove users, who have to replace them frequently but to marketers who reported that they often incur substantial losses because of the unstable clay lining of stoves. Both stove users and marketers are, therefore, desirous that this design flaw be rectified.
- 3) Cement: Owing primarily to the design flaw inherent in the use of clay as lining for stoves, some fabricators have sought to improve the design by strengthening the clay lining of the stove by mixing it with cement. For this reason cement, which is also procured from building materials stores, has become one of the key inputs in the fabrication of 'wonder stoves'.

To a large extent, fabricators are satisfied with the sources of their raw materials. They claim that inputs (metal sheets/roofing zinc, scrap metal and cement) can be accessed easily if one has the financial resources to pay for them.

3.7 Marketing

Table 10 reveals that apart from Makeni, which sells a smaller proportion (40.0%) of it products within Bombali district, all the other localities tend to produce primarily for the local market.

| | | W | Where products are sold | | |
|----------|-----------|-----------------------|--------------------------------|-------------|--|
| Locality | Frequency | Immediate locality | Within same admin. district | Countrywide | |
| Frontown | Count | 6 | 8 | 3 | |
| Freetown | % | 35.3% | 47.1% | 17.6% | |
| Во | Count | 11 | 3 | 1 | |
| | % | 73.3% | 20.0% | 6.7% | |
| Makani | Count | 3 | 3 | 8 | |
| WIAKEIII | % | 20.0% | 20.0% | 60.0% | |
| Kenema | Count | 13 | 0 | 0 | |
| | % | 100.0% | - | - | |

Table 10: Market outlets for cook stoves

Thus, Kenema sells 100.0% of its products within the immediate locality; Bo sells 73.3% of its products within the city and a further 20.0% within the Bo district, while Freetown sells 82.4% of its products within the Western Area (35.3% within the city and a further 47.1% within the Western Rural district).

Discussions with fabricators revealed that a major reason for concentration of sales in immediate and nearby communities was that the product easily gets damaged (i.e the clay lining falls out) when transported long distances, especially over rough roads. In Makeni/Lunsar, on the other hand, many cook stove fabricating enterprises are located along the highway to Freetown. Production far exceeds local demand and products tend to be sold for low prices. The combination of low prices and location on the highway may be responsible for the substantial sale to communities outside the Bombali district.

Responses to questions about **who sells their products** identified three main actors: a) the fabricators, b) commissioned agents and c) independent entrepreneurs. Figure 3 captures the dominance or otherwise of each of these actors in the different localities.



Figure 3: Who sells cook stoves?

It is revealed from Figure3 that in Bo and Kenema fabricators do all their own marketing. The reasons advanced for doing their own marketing included a) lack of entrepreneurs that are interested in the enterprise, and b) lack of trust in entrepreneurs. In Freetown, fabricators and commissioned agents are equally active in marketing products (each being responsible for 47% of sales) while independent entrepreneurs play only a minor role (5.9%). In Makeni, independent entrepreneurs play a dominant role in the marketing of

cook stoves and account for 54.4% of sales. Fabricators and commissioned agents each account for slightly over 20% of sales.

Owing to the lack or inadequacy of stores or display rooms for their products, fabricators who sell their own products usually display them at roadsides where passing motorists/potential customers can easily see them (See Plate 1). This was observed to be common practice in all localities. This practice has a number of drawbacks: clay lined stoves are at risk of being damaged when it rains and when being transported outdoors in the mornings and back indoors in the evenings.

Independent entrepreneurs usually place orders for the required quantities of cook stoves. Prices are mutually agreed and payment is always up front. The products are collected from the fabrication site by the entrepreneur and transported, at their own cost, to their places of business (which may be shops or supermarkets).

Commissioned agents also collect the products from the fabrication sites and bear the costs of transportation to their places of business. The price of the product and the agent's commission are mutually agreed upon by the two parties. Payment for each consignment is usually effected after sales. Commissioned agents tend to be owners of small provision shops.



Plate 1: Cook stoves on display at a roadside in Bo city

The **main problems** associated with marketing of cook stoves relate to a) Lack/inadequacy of storage facility; b) damage to products in transit to market; and c) low awareness of the benefits of using improved cook stoves (especially in the provinces). Fabricators' assessments of the problems in each study locality are presented in Figure 4.



Figure 4: Cook Stove Marketing Problems

It is evident from Figure 4 that "Lack/inadequacy of storage facility" features prominently in all localities. It was cited by 47.1%, 42.9%, 41.7% and 26.7% of respondents in Freetown, Makeni, Kenema and Bo, respectively. "Damage to product when transported" also features prominently in all localities, with the notable exception of Kenema. The damage referred to here, relates primarily to the dislodging of the clay lining of the stoves. This problem was reported by 47.1%, 46.7% and 35.7% of respondents in Freetown, Bo and Makeni, respectively. The very low percentage for Kenema can be attributed to the fact that all their products are sold in Kenema and do not, therefore, have to be transported over long distances. The final problem marketing problem cited by respondents was the "Low awareness among the populace of the benefits of using improved cook stoves". Not surprisingly, this problem is mentioned by more respondents in the provinces (41.7%, 26.7% and 21.45 in Kenema, Bo and Makeni, respectively) than in Freetown, where only 5.9% claimed low awareness among the populace of the benefits of the stoves.

3.8 Future Plans of Enterprises

The overwhelming majority of cook stove enterprises (100.0% in Bo, 94.4% in Freetown, 93.3% in Makeni and 91.7% in Kenema) plan to improve their enterprises. To effect the desired improvement, they require external assistance with the following:

- Capacity enhancement of their staff through training and study tours;
- Awareness campaigns to sensitize the populace about the detrimental consequences of using firewood as the main fuel for cooking and the economic, environmental and social benefits of using charcoal stoves.
- Funding for construction or improvement of work space.
- Provision of storage and exhibition structures.
- Assistance with transportation.

Analysis of the circumstances of the cook stove enterprises reveals the following facts which should be taken into consideration in decisions to assist them:

STRENGTHS

- Strong interest in the enterprise for a host of reasons key among which is job creation for participants in a situation of high unemployment.
- Availability of a small poll of reasonably well-trained and experienced personnel.

WEAKNESSES

- Poor physical infrastructure (work places, stores) of many enterprises.
- Inadequate access to training facilities and opportunities for the fabrication of improved cook stoves.
- Generally low income levels of the enterprises.
- Poor access to financial services and institutions.
- The majority of enterprises lack knowledge/expertise in "packaging" and presentation of their products. Most cook stoves fabricated in the provinces are crude in appearance. Poor presentation results in low prices for products. This, to a large extent, accounts for the substantial price differential between products of well-established enterprises in Freetown (which pay attention to the appearance of the final products, and which are also graded and certified) and those of nascent establishments, which are typically housed in make-shift structures and whose products are neither graded nor certified. The difference in presentation between Plates 2 and 3 is glaring. Thus, while cook stoves produced in Lunsar and Bo cost between Le 30,000 and Le 40,000, those fabricated by well-established enterprises and sold at Freetown Supermarket or other reputable outlets cost Le 120,000 or higher.



Plate 2: Finished cook stove on display in Bo



Plate 3: Finished cook stove on display at a supermarket in Freetown

OPPORTUNITIES

- Favorable government policy towards the promotion of charcoal stoves in its bid to promote various economic, environmental and social benefits that are associated with their widespread use.
- High local demand for improved cook stoves especially in urban centres where landlords now forbid the use of fuel wood for cooking.
- Widespread deforestation which has resulted in high costs for fire wood.

THREATS

- Widespread ignorance, especially in the provinces, about the harmful consequences of using fire wood as the main source of cooking fuel and the economic, environmental and social benefits of using improved cook stoves.
- Reluctance of local people to change.
- Pervasive poverty prevents many people from buying stoves.

3.9 Current and Potential Users of Cook Stoves:

3.9.1 Profiles of Current and Potential Users of Cook Stoves

In all study locations, households were randomly selected to ascertain their access to and the adoptability of improved cook stoves. Sample sizes were 60 for Freetown, and 50 for each of the provincial head quarter cities. Basic demographic characteristics such as household size, educational levels of household heads, and income levels were investigated to determine whether they had any significant influence on the adoptability of cook stoves. The findings are presented in the following sub-sections.

3.9.2 Household size

Table 11 reveals high percentages of households in the 3-5 and 6-8 persons' categories.

| | Frequency and | | | | |
|----------|---------------|---------|-------|-------|--------|
| Locality | accruing % | Below 3 | 3-5 | 6-8 | Over 8 |
| Freetown | Count | 3 | 25 | 22 | 10 |
| | % | 5.0% | 41.7% | 36.7% | 16.7% |
| Во | Count | 4 | 27 | 7 | 13 |
| | % | 7.8% | 52.9% | 13.7% | 25.5% |
| Makenii | Count | 6 | 22 | 12 | 10 |
| | % | 12.0% | 44.0% | 24.0% | 20.0% |
| Kenema | Count | 1 | 14 | 14 | 19 |
| | % | 2.1% | 29.2% | 29.2% | 39.6% |

 Table 11: Number of persons per household

It is evident from the table that 41.7%, 52.9%, 44.0% and 29.2% of households in Freetown, Bo, Makeni and Kenema, respectively, are in the 3 to 5 persons size categories, while 36.7%,

13.7%, 24.0% and 29.2%, respectively, in those cities have 6 to 8 persons. Informal interviews with household members revealed that substantial proportions of household income, which in most cases are meager and inadequate for the various household needs, are expended on fuel for cooking. The larger the size of household, therefore, the higher the expenditure on cooking fuel. Respondents claimed that the adoption of improved cook stoves was strongly influenced by the need to minimize expenditure on fuel for cooking.

3.9.3 Educational level of household heads

The survey affirmed the overall low level of formal education in Sierra Leone. The percentages of respondents in all study locations that fall in the "No formal education", "Primary school", and "Junior Secondary school" categories are high (see Table 12).

| Educational level attained by household head | | | | | | | |
|----------------------------------------------|-----------|------------------------|-------------------|-------------------------------|-------------------------------|----------|----------|
| Locality | Frequency | No formal schooling | Primary school | Junior secondary school | Senior secondary school | Tech/Voc | Tertiary |
| Freetown | Count | 11 | 5 | 4 | 10 | 9 | 22 |
| | % | 18.0% | 8.2% | 6.5% | 16.4% | 14.8% | 36.1% |
| Во | Count | 5 | 9 | 7 | 7 | 10 | 13 |
| | % | 9.8% | 17.6% | 13.7% | 13.7% | 19.6% | 25.5% |
| Makeni | Count | 12 | 9 | 10 | 9 | 3 | 7 |
| | % | 24.0% | 18.0% | 20.0% | 18.0% | 6.0% | 14.0% |
| Kenema | Count | 20 | 2 | 6 | 5 | 0 | 15 |
| | % | 41.7% | 4.2% | 12.5% | 10.4% | 0.0% | 31.3% |

Table 12: Educational levels of heads of households interviewed

Low and no formal education severely limits the opportunities for formal employment, which in turn results in very low household incomes. It is evident from the table, however, that there are substantial numbers of people that have had the benefit of Senior Secondary, Technical/vocational and tertiary education. It emerged from discussions with respondents that the majority of these educated class are either unemployed or only have low paying jobs. Discussions revealed that higher education, per se, does not necessarily translate into lucrative employment and decent income. The level of education of the head of household does not, therefore, appear to be a major decisive factor in the adoption of cook stoves.

3.9.4 Estimated monthly incomes of households

Respondents were required to estimate the total monthly incomes of the respective households. Several of them are in the informal sector (as petty traders, carpenters, mechanics, etc. and do not usually keep records. Their estimates of income, therefore, rely on recall and are, at best, approximations.

Table 13 reveals that the overwhelming majority of responding households, especially in the provinces, have very low incomes.

| | Estimated monthly household income (Leones | | | | | | |
|----------|--------------------------------------------|--------------------|-------------------------|--------------------------|-------------------------|-------------------|--|
| Locality | Frequency | Below 1,000,000 | 1,000,001- 2,000,000 | 2,000,001 - 3,000,000 | 3,000,001- 4,000,000 | Over 4,000,000 | |
| Freetown | Count | 26 | 17 | 9 | 5 | 4 | |
| | % | 42.6% | 27.9% | 14.8% | 8.2% | 6.6% | |
| Во | Count | 30 | 13 | 6 | 1 | 1 | |
| | % | 58.8% | 25.5% | 11.8% | 2.0% | 2.0% | |
| Makeni | Count | 43 | 4 | 1 | 2 | 0 | |
| | % | 86.0% | 8.0% | 2.0% | 4.0% | 0.0% | |
| Kenema | Count | 47 | 1 | 0 | 0 | 0 | |
| | % | 97.9% | 2.1% | 0.0% | 0.0% | 0.0% | |

Table 13: Estimated monthly household incomes

42.6%, 58.8%, 86.0% and 97.9% of households in Freetown, Bo, Makeni and Kenema, respectively, earn less than Le 1,000,000 monthly. In Freetown and Bo, modest percentages of respondents (27.9% and 25.5%, respectively) have monthly incomes between Le 1,000,001 and 2,000,000. Informal discussions revealed that overall low household incomes is a major factor in the adoption of improved cook stoves which, being efficient fuel users, significantly reduce expenditure on fuel for household cooking needs.

3.10 Access to and Adoptability of Cook Stoves

Table 14 and Figure 5 reveal the importance of cook stoves in all localities covered in the assessment.

| | Frequency and | Main fuel source for cooking | | | |
|----------|----------------------|------------------------------|----------------|----------------|------------|
| Locality | accruing % | Firewood | Charcoal stove | Kerosene stove | Gas cooker |
| Freetown | Count | 2 | 57 | 1 | 1 |
| | % | 3.3% | 93.4% | 1.6% | 1.6% |
| Во | Count | 24 | 24 | 3 | 0 |
| | % | 47.1% | 47.1% | 5.9% | 0.0% |
| Makenii | Count | 22 | 26 | 2 | 0 |
| | % | 44.0% | 52.0% | 4.0% | 0.0% |
| Kenema | Count | 24 | 23 | 0 | 1 |
| | % within Locality | 50.0% | 47.9% | 0.0% | 2.1% |

Table 14: Main means of cooking

Figure 5: Main means of cooking



It is evident from Table 14 and Figure 5 that charcoal burning cook stoves are, by far, the most important means of cooking in Freetown, accounting for 93.4% of respondents. In the provincial cities, however, the numbers of households that are dependent on firewood and charcoal as the main sources of fuel for cooking are almost equal. Only minor percentages of respondents depend on kerosene stoves (1.6%, 3.9%, 4.0% and 0.0%, in Freetown, Bo, Makeni and Kenema, respectively) and gas cookers (1.6%, 2.0%, 0.0% and 2.1%, in Freetown, Bo, Makeni and Kenema, respectively). The very low percentages for kerosene and cooking gas are owed to their relatively high cost.

The reasons cited by respondents for the preference of improved charcoal cook stoves are presented in Figure 6.



Figure 6: Reasons for using improved cook stoves

N = Freetown- 59; Bo – 24; Makeni – 26; Kenema – 24.

It can be discerned from the figure that "easy access" is a key reason cited in all the survey communities. Another frequently cited reason in communities except Kenema, is that "it is easier to use than firewood". In Kenema, the most important consideration appears to be "affordability". Focus group discussions revealed that in Freetown, the overriding reason for using charcoal cook stoves is that landlords forbid the use of firewood in their premises because smoke not only makes the premises dirty but poses a health risk as well. The charcoal stove is preferred because it is the most affordable of the remaining fuel options, it is clean and poses little risk to health. Most houses in the provinces have relatively spacious compounds where outside kitchens can and are constructed. It is quite common for firewood to be the preferred fuel in such scenarios and landlords are less insistent on the use of charcoal or other clean stoves.

3.11 Assessment of Current Cook Stove Designs

All communities studied expressed concern over the fact that the clay lining of the wonder stove easily falls out when wet or when the stove falls over. This fact is of concern not only to the stove users, who have to replace them frequently but to marketers who reported that they often incur substantial losses because of unstable clay lining of stoves. Both stove users and marketers are, therefore, desirous that this design flaw be rectified.

This design flaw has been brought to the attention of fabricators and it is heartening to observe that commendable efforts have been and are being made to improve the design of the stoves. One such effort was observed in Bo City. John Soluku, proprietor of the All Hands

Together Enterprise of 131 Tikonko Road, Bo, has been fabricating "Wonder Stoves" since 2007. He established the enterprise because he and five of his friends were unemployed and unsuccessful in their efforts to secure employment. His customers reported to him that the clay lining of his earlier batches of stoves easily crumbled when wet or fell out when subjected to shocks. In reaction, his current design has a plate at the edge of the stove to prevent the clay from falling out. He has also strengthened the clay lining of the stove by mixing it with cement.

Chapter Four

CONCLUSIONS AND RECOMMENDATIONS

4.1 Summary and Conclusions

The assessment concludes as follows:

- The improved cook stove industry is male-dominated: 95.3% of enterprises interviewed are owned by males, while very few women are employed in the industry. The overwhelming majority of cook stove fabricators (78.1% of all respondents) reported that less than 10.0% of their staff are women. Women are mainly engaged in marketing.
- Only 56.3% of fabricators are housed in permanent structures. The remainder operate from makeshift structures or outdoors.
- The majority of cook stove fabricators have very small operations. 31.3% have only 1-5 employees, while 37.5% have between 6 and 10 employees.
- Training is a major problem that is experienced by most establishments. Approximately 30% of staff have been trained but almost all were trained on the job. All establishments acknowledge that their staff are not adequately trained and require financial assistance to send their staff to appropriate institutions for training.
- The *sources of investment capital* for the vast majority of cook stove enterprises (84.6%) are the personal savings of proprietors. Such savings are typically inadequate for the developments they envisage for their enterprises.
- The main *sources of credit* are friends/relatives, moneylenders, savings clubs, microfinance institutions and commercial banks.
- The problems experienced with the credit sources include the following: a) Banks insist on collateral, which most enterprises are often unable to provide; b) Money lenders charge usurious rates of interest; c) Friends, relatives and savings clubs charge low interest but, owing to shortage of funds, loan units are usually too small for investment behavior.
- Monthly expenditures of enterprises (on wages, inputs and other overheads) are typically below Le3, 000,000 for most enterprises (77.8% for Freetown; 61.1% for Bo; 93.3% for Makeni and 84.6% for Kenema). This fact underscores the smallness of their operations.
- Monthly incomes from sales of products are below Le 5,000,000 for the majority of enterprises (72.2% for Freetown; 50.0% for Bo; 86.7% for Makeni and 100.0% for Kenema. The implication of low incomes is that development of enterprises beyond their current levels of operation may require external capital injection.
- The main *sources of inputs* are building materials stores (for metal sheets, roofing zinc and cement) and scrap yards. In the Bo and Kenema,, clay is usually obtained by

the fabricators themselves from local borrow pits, while in Freetown and Makeni this task is often delegated to contractors.

- The *problems of cook stove fabrication* relate to its design. In most stove designs, the clay lining easily falls out when it gets wet or when exposed to shocks (usually when being transported over rough roads. Efforts are being made by some establishments to rectify this design flaw. In Bo, for example, a metal plate at the edge of the casing prevents the clay from falling out while the clay lining is reinforced by mixing it with a small amount of cement.
- Apart from Freetown, where 38.5% of cook stoves are graded and certified, cook stoves produced in the provinces are neither graded nor certified.
- There are three role players in the marketing of cook stoves: a) the fabricators, b) commissioned agents and c) independent entrepreneurs, who buy in bulk from the fabricators and retail the product in their own business establishments. The majority of customers tend to be located close to the fabricators.
- The main *problems of marketing* relate to a) the unavailability or inadequacy of storage facilities for the stoves, b) damage to the stoves when they get wet or in transit to market, and c) low awareness among potential users 9especially in the provinces) of the benefits of using improved cook stoves.
- Charcoal burning cook stoves are, by far, the most important means of cooking in Freetown, accounting for 93.4% of respondents. In the provincial cities, however, the numbers of households that are dependent on firewood and charcoal as the main sources of fuel for cooking are almost equal.
- "Easy access" is a key reason cited by users of charcoal stoves in all communities. Another frequently cited reason in communities except Kenema, is that "it is easier to use than firewood". In Kenema, the most important consideration appears to be "affordability". Focus group discussions revealed that in Freetown, the overriding reason for using charcoal cook stoves is that landlords forbid the use of firewood in their premises because smoke not only makes the premises dirty but poses a health risk as well.

4.2 Recommendations

Against the backdrop of the conclusions above, the assessment makes the following recommendations which, to a large extent, conform to the future plans of the enterprises outlined in Sub-section 3.8 of this report:

- Provision of funds for capacity enhancement of staff of cook stove enterprises through training at appropriate institutions and study tours to well-established cook stove enterprises both in country and elsewhere in the West Africa sub-region;
- Funding of country-wide awareness campaigns to sensitize the populace about the detrimental consequences of using firewood as the main fuel for cooking and the economic, environmental and social benefits of using charcoal stoves.
- Provision of networking support to promote the sale of cook stoves.

- Provision of grants for the construction or improvement of work spaces of promising enterprises.
- Provision of financial assistance for the construction of storage and exhibition structures to be owned by associations of cook stove fabricators.
- Organization of fabricators in a particular locality into an association and the provision of a delivery truck for the transportation of inputs to their enterprises and products to market.
- Establishment of links between cook stove enterprises and banks/other financial intermediaries and the provision for guarantee for enterprises to obtain loans.
- Mechanisms need to be put in place to ensure that all cook stoves produced in the country are *graded and certified*.

ANNEXES: TOOLS FOR FIELD DATA COLLECTION

Annex I: Questionnaire for Fabricators of Improved Cook Stoves

Questionnaire Number:.....

| No. | Variable/ Question | Response options | Code |
|-----|----------------------------------------------|----------------------------------|------|
| A1 | District | | |
| A2 | Name of community | | |
| A3 | Name of enterprise | | |
| A4 | Address | | |
| A5 | Date of establishment | | |
| A6 | Ownership | Individual = 1; Organization = 2 | |
| A7 | If owned by individual, state SEX | | |
| A8 | AGE of owner | | |
| A9 | Is enterprise registered? | Yes = 1; No = 2 | |
| A10 | If registered, state registration authority. | | |
| A11 | Are your products graded and certified? | | |
| A12 | If "yes" to A11, by whom? | | |
| A13 | Enumerator | Name: Date: | |

A: Database Control/ Basic Data

B: Physical Assets

Please DO NOT read options

| No | Question | Response options | Code |
|----|-----------------------------------------------------------------------|---------------------------------------------------|------|
| B1 | Is your enterprise housed in a permanent structure? | Yes = 1; No = 2 | |
| B2 | If "yes", is the structure secure? | Yes = 1; No = 2 | |
| B3 | If you do not have a permanent structure, where do you operate? | Makeshift structure = 1 Outdoors = 2 | II |
| B4 | Is your work space adequate? | Yes = 1; No = 2 | |
| B5 | What is your main source of power? | Central electricity grid = 1 Own generator = 2 | |
| B6 | Do you have an adequate stock of required tools? | Yes = 1; No = 2 | |

| B7 | What improvements would | Construction of permanent structure = 1 | |
|----|------------------------------|-------------------------------------------------|--|
| | you like in your work space? | Expansion/improvement of existing structure = 2 | |
| | | Provision of power source = 3 | |
| | | Assistance to procure tools = 4 | |

C: Human capacity

Please DO NOT read options

| NO C1 | Question | Response options | Code |
|----------|-------------------------------|---------------------------------------------|------------|
| C1 | How many personnel does | 1-5=1 | II |
| | your establishment have? | 6-10 = 2 | |
| | | 11-15 = 3 | |
| | | 16-20 = 4 | |
| | | Over 20 = 5 | |
| C2 | What percentage of your staff | 0% = 1 | II |
| | are WOMEN? | 1-10% = 2 | |
| | | 11-20% = 3 | |
| | | 21-30% = 4 | |
| | | 31-40% = 5 | |
| | | 41-50% = 6 | |
| | | Over 50% = 7 | |
| C3 | If there are NO or LESS THAN | Women are not interested = 1 | |
| | 30% women, what are the | Work is too difficult for women = 2 | |
| | reasons? | Establishment does not employ women = 3 | |
| C4 | If women are employed, what | Procurement of raw materials = 1 | |
| | specific tasks do they have? | Fabrication of cook stoves = 2 | |
| | | Marketing of products = 3 | |
| | | Book keeping = 4 | |
| | | No women specific tasks = 4 | |
| C5 | Do you have enough workers? | Yes = 1; No = 2 | |
| C6 | What percentage of your staff | Below 10% = 1 | |
| | have received required | 10-20% = 2 | |
| | technical training. | 21-30% = 3 | |
| | | 31-40 = 4 | |
| | | 41-50 = 5 | |
| | | 51-60 = 6 | |
| | | 61-70 = 7 | |
| | | 71-80 = 8 | |
| | | 81-90 = 9 | |
| | | 91-100 = 10 | |
| C7 | Who provides the training? | My establishment/on the job training = 1 | |
| | | Tech/Voc institute = 2 | |
| | | Others (specify) = 3 | |
| C8 | What plans do you have for | On the job training = 1 | |
| | untrained staff? | Send them to tech/voc centres = 2 | · <u> </u> |
| | | Use them as labourers = 3 | |
| C9 | What skills do you want to | Welding/fabrication of stove = 1 | |
| | train them in? | Community sensitization about advantages of | ·/ |
| | | using improved cook stoves = 2 | |
| | | Marketing = 3 | |

| | | Book keeping = 4 | |
|-----|---------------------------------|------------------------------------------------|---|
| C10 | Do you require assistance to | Yes = 1; No = 2 | |
| | train your staff? | | |
| C11 | If "yes", what is the nature of | Technical advice on what to train staff in = 1 | |
| | required assistance? | Financial assistance = 2 | · |
| | | Other (specify) = 3 | |

D: Sources of investment capital

Please DO NOT read options

| No | Question | Response options | Code |
|----|------------------------------------|------------------------------------------------------------------------------------------------|--------------|
| D1 | What are your sources of START- | Own savings = 1 | |
| | | Remittances = 2 | ' <u> </u> ' |
| | | Resources from development organization = 3 | |
| D2 | Is available capital adequate? | Yes = 1; No = 2 | |
| D3 | If available capital is NOT | Yes =1 No = 2 | |
| | ADEQUATE, do you have access | | · |
| | to credit facilities? | | |
| D4 | If yes to D3, what is/are your | Friends/relatives = 1 | |
| | main CREDIT SOURCE(S)? | Money lender = 2 | |
| | | Savings club = 3 | |
| | | Microfinance institution = 4 | |
| | | Community bank = 5 | |
| | | Commercial bank = 6 | |
| | | Other (specify) | |
| D5 | What are the main problems | Lack of loan collateral =1 | |
| | you encounter with your credit | Loan units too small for my needs=2 | |
| | sources? | Loan repayment period too short=3 | |
| | | Interest rate is too high=4 | |
| D6 | Estimated MONTHLY | Below Le 3,000,000 = 1 | |
| | EXPENDITURE (on personnel, | Le 3,000,001-6,000,000 = 2 | |
| | rent, raw materials, energy, etc). | Le6,000,001-9,000,000 = 3 | |
| | | Le 9,000,001-12,000,000 = 4 | |
| | | Le 12,000,001-15,000,000 = 5 | |
| | | Le 15,000,001-18,000,000 = 6 | |
| | | Le 18,000,001-21,000,000 = 7 | |
| | | Over 21,000,000 = 8 | |
| D7 | MONTHLY INCOME | Below Le 5,000,000 = 1 | |
| | | Le 5,000,001-10,000,000 = 2 | |
| | | Le 10,000,001-15,000,000 = 3 | |
| | | Le 15,000,001-20,000,000 = 4 | |
| | | Le 20,000,001-25,000,000 = 5 | |
| | | Le 25,000,001-30,000,000 = 6 | |
| | | Le 30,000,001-35,000,000 = / | |
| | | $\begin{bmatrix} Le 35,000,001-40,000,000 = 8 \\ Le 40,000,001 = 45,000,000 = 8 \end{bmatrix}$ | |
| | | $\begin{bmatrix} Le 40,000,001-45,000,000 = 9 \\ Le 45,000,001 = 0,000,000 = 10 \end{bmatrix}$ | |
| | | 10 = 10 | |
| | | Over Le 50,000,000 = 11 | |

E: Fabrication of products

Please DO NOT read options

Enter appropriate code(s) in space(s) provided

| No | Question | Response options | Code |
|-----|----------------------------------|------------------|------|
| E1 | What raw materials do you use | | |
| | in the fabrication of cook | | |
| | stoves? | | |
| E2 | Source of Raw Material 1: Metal | | |
| | sheet. | | |
| E3 | Average distance (km) to source | | |
| | of metal sheet. | | |
| E4 | Source of Raw Material 2: Clay | | |
| E5 | Average distance (km) to source | | |
| | of clay. | | · · |
| E6 | Source of Raw Material 3: | | |
| | Cement | | |
| E7 | Distance (km) to source of | | |
| | cement. | | |
| E8 | Do your sources of raw | | |
| | materials satisfy your | | |
| | requirements? | | |
| E9 | Do you experience problems | | |
| | with supply of raw materials? | | |
| E10 | If "yes", what are the problems? | Availability | |
| | | Cost | |
| | | Transportation | |
| E11 | List your various PRODUCTS. | | |
| E12 | State number of each product | | |
| | fabricated per month. | | |
| E13 | COST per each item | | |
| E14 | Suggestions for improving input | | |
| | supply. | | |

F: Marketing and market outlets *Please DO NOT read options*

| | | | _ |
|----|----------------------------------------------|--------------------------------------------|------|
| No | Question | Response options | Code |
| F1 | WHERE do you sell your | In my immediate community = 1 | |
| | products? | Within my administrative district = 2 | |
| | | Countrywide = 3 | |
| F2 | WHO sells your products? | Myself/my organization = 1 | |
| | | Commissioned agents = 2 | |
| | | Independent entrepreneur = 3 | |
| F3 | If 2 or 3 (in F2), state NAMES | | |
| | and ADDRESSES of each. | | |
| F4 | If you do your own marketing, | Lack of interested micro-entrepreneurs = 1 | |
| | what is the main reason? | Do not trust micro-entrepreneurs = 2 | |
| | | | |

| F5 | If you market through agents or | In my community = 1 | |
|-----|----------------------------------|----------------------------------------------------|--|
| | entrepreneurs, where are they | Elsewhere in my district = 2 | |
| | located? | Countrywide = 3 | |
| F6 | How do you determine PRICES | Demand for product = 1 | |
| | of your products? | Currency exchange rate regime = 2 | |
| | | Prices set by competitors = 3 | |
| F7 | Marketing arrangement with | Payment up front = 1 | |
| | entrepreneurs. | Payment after sale = 2 | |
| F8 | What problems do you | Lack of storage facility = 1 | |
| | experience in marketing? | Product damaged in transit to market = 2 | |
| | | Low awareness about benefit of using cook | |
| | | stoves = 3 | |
| F9 | Do you get networking support | Yes = 1; No = 2 | |
| | to stimulate use of the product? | | |
| F10 | What do you propose to | Provision of storage facility at market centres =1 | |
| | improve marketing? | Mass education about benefits of using cook | |
| | | stoves = 2 | |
| | | Assistance with transportation = 3 | |

G. Future plans

Please DO NOT read options

Enter appropriate code(s) in space(s) provided

| No | Question | Response options | Code |
|----|---------------------------------|--------------------------------------------|------|
| G1 | Do you have plans to improve | Yes = 1; No = 2 | |
| | and/or expand your production? | | |
| G2 | What assistance do you require? | Funding (for establishment/improvement of | |
| | | physical assets) = 1 | |
| | | Capacity enhancement training of staff = 2 | |
| | | Provision of storage facilities = 3 | |
| | | Awareness campaign about benefits of using | |
| | | improved cook stoves = 4 | |

H. SWOT Analysis Please DO NOT read options

| No | Issue | Response options | Code |
|----|---------------|----------------------------------------------------|------|
| H1 | STRENGTHS | Team of trained/experienced personnel = 1 | |
| | | Adequate physical infrastructure = 2 | |
| | | Well established market outlets = 3 | |
| | | Reliable links to financial institutions = 4 | |
| H2 | WEAKNESSES | Shortage of trained/experienced personnel = 1 | |
| | | Poor physical infrastructure = 2 | |
| | | Poor access to financial services/institutions = 3 | |
| H3 | OPPORTUNITIES | Favorable government policy = 1 | |
| | | High local demand for cook stoves = 2 | |
| | | Widespread deforestation = 3 | |
| H4 | THREATS | Widespread poverty/low income levels = 1 | |
| | | Conservatism/reluctance to change = 2 | |
| | | | |

THANK YOU FOR YOUR COOPERATION.

Annex II: Questionnaire for Current and Potential Customers

Questionnaire Number:.....

A: Database Control

| No. | Variable/ Question | Response options | Code |
|-----|--------------------|------------------|------|
| A1 | District | | |
| A2 | Community | | |
| A3 | Address | | |
| A4 | Name of Respondent | | |
| A5 | Age of respondent | | |
| A6 | Sex of respondent | | |
| A7 | Enumerator | Name: Date: | |

B: Household data

Please DO NOT read options

| No | Question /Issue | Perpanse entions | Codo |
|----|------------------------------|-----------------------------|------|
| | How many porcons are in your | Relow 2 = 1 | Coue |
| DT | household? | $\frac{1}{2} = \frac{1}{2}$ | II |
| | nousenoiu! | 5-5-2 | |
| | | 6-8 = 3 | |
| | | Over 8 = 4 | |
| B2 | Formal educational level | No formal schooling = 1 | |
| | attained by household head. | Primary school = 2 | |
| | | Junior secondary school = 3 | |
| | | Senior secondary school = 4 | |
| | | Tech/Voc = 5 | |
| | | Tertiary = 6 | |
| B3 | Formal educational level | No formal schooling = 1 | |
| | attained by wife. | Primary school = 2 | |
| | | Junior secondary school = 3 | |
| | | Senior secondary school = 4 | |
| | | Tech/Voc = 5 | |
| | | Tertiary = 6 | |
| B4 | Estimated MONTHLY income | Less than Le 1,000,000 = 1 | |
| | of household. | Le1,000,001-2,000,000 = 2 | |
| | | Le 2,000,001 =2,000,000 = 3 | |
| | | Le 3,000,001- 4,000,000 = 4 | |
| | | Over Le 4,000,000 = 5 | |

C: Access to and adoptability of cook stoves *Please DO NOT read options*

Enter appropriate code(s) in space(s) provided

| No | Question /Issue | Response options | Code |
|----|---------------------------------|-----------------------------------------------------|------------|
| C1 | What is your main source of | Fire wood = 1 | |
| | fuel for cooking? | Charcoal (using cook stove) = 2 | |
| | | Kerosene stove = 3 | |
| | | Gas cooker = 4 | |
| | | Electricity = 4 | |
| C2 | If you USE cook stoves, what is | Affordable (compared with gas and electricity) = 1 | |
| | your main reason? | Charcoal easily accessible = 2 | |
| | | Easier to use than firewood = 3 | |
| | | Safer to use than other fuel sources = 4 | |
| C3 | If you DO NOT USE cook | Not made in the community = 1 | |
| | stoves, what is your reason? | Too expensive = 2 | · |
| C4 | Are improved cook stoves | Yes = 1 | |
| | available for sale in your | No =2 | |
| | community? | | |
| C5 | Do you have difficulty | Yes = 1 | |
| | accessing them? | No =2 | · · · · · |
| C6 | How do you rate the DEMAND | Low = 1 | |
| | for improved cook stoves in | Medium =2 | |
| | your community? | High = 3 | |
| C7 | Are you satisfied with the | Yes = 1 | |
| | current design of cook stoves? | No =2 | |
| C8 | If you are NOT SATISFIED with | | |
| | current design, what | | · <u> </u> |
| | improvement would you like? | | |

THANK YOU FOR YOUR COOPERATION.

Annex III: Issues to Probe in Informal Interviews/Focus Group Discussions

| No | Issue | Response |
|----|--------------------------------|----------|
| 1 | Name and address of | |
| | enterprise | |
| 2 | What specific role(s) do you | |
| | play in the cook stove value | |
| | chain? | |
| 3 | Perceived strengths | |
| 4 | Weaknesses/Limitations | |
| 5 | Opportunities. | |
| 6 | Main sources of investment | |
| | capital. | |
| 7 | Problems experienced in | |
| | accessing investment capital. | |
| 8 | Capacity to participate in the | |
| | project. | |
| 9 | Markets and trade flows. | |
| 10 | Incentives for improving | |
| | participation in the project. | |

INPUT SUPPLIERS AND MICRO-ENTREPRENEURS:

Annex IV: FIELD GUIDE FOR ENUMERATORS

Upon arrival in the community:

- Before asking questions, introduce yourself, state the name of the organization you are working for and the general purpose of the survey.
- Request their cooperation and only proceed if consent is given.
- Assure them that information they provide will be used only for the furtherance of the project and that it will be treated with strict confidence.
- To begin with, ask each question exactly as it is written (or with any minor wording changes that were agreed upon during training).
- When an answer is unclear, ask the question again or ask it in a slightly different way, but be careful not to change the meaning—or "lead" the respondent into a particular response. For example, suppose a mother mentions that she gave her child "a special drink" during diarrhea. Do not ask a leading follow-up question such as "Do you mean that you go to moneylenders when you need loans?" Instead ask an open question like "Where do you go when you need loans?"
- Ensure that translations of questions are not leading, as some translations can prompt a particular answer.

Examples of Improper Interviewing Techniques:

The following examples describe techniques that should never be practiced during a survey:

- Not making sure that the respondent fits into the group that you want to interview.
- Asking leading questions. For example, "Do you think that the interest rate charged by moneylenders is too high?" instead of an open question such as "What ids the interest rate charged by moneylenders?"
- Not asking a question for the first time exactly as it is written on the questionnaire.
- Explaining a question before a respondent indicates that s/he did not understand the question the first time it was asked.
- Assuming an answer without asking the relevant question. Interviewers must follow the directions on the questionnaire and ask all questions unless instructed differently.
- Leading the respondent to a particular answer during follow-up questions clarifying a response.
- Commenting positively or negatively about the respondent's answer. This includes facial expressions or other actions that also can imply positive or negative feelings.

FACILITATION OF FOCUS GROUP DISCUSSIONS

(Culled from Focus Group Discussion Guide, Girl Education Challenge).

Being a focus group discussion facilitator is a major responsibility. Every focus group discussion must be administered objectively and consistently while protecting the rights of participants. Facilitator must assure that participation is *voluntary, confidential, and open.*

Focus groups require a facilitator who can help focus and structure the discussion and, at the same time, encourage group ownership. The facilitator's main task is to create an atmosphere for democratic deliberation, one in which each participant feels at ease in expressing ideas and responding to those of others. The focus group facilitator does not *"teach"* but instead is there to guide the group's process. He or she does not have to be an expert in the subject being discussed, but must know enough about it to be able to ask probing questions and raise views that have not been considered by the group. *Above all,* staying neutral and helping the group to do its own work are central to good focus group facilitation. This takes practice and attention to one's own behaviors. Make sure to ask for the group's help in making this work well for everyone.

Good FGD Facilitators...

- \checkmark are neutral: the facilitator's opinions are not part of the discussion.
- ✓ help the group set its ground rules, and keep to them.
- ✓ are organized and prepared
- ✓ dress 'properly'
- ✓ are polite and disciplined
- ✓ help group members grapple with the content by asking probing questions
- ✓ write brief notes on the question paper or in a notebook as they lead the discussion
- ✓ help group members identify areas of agreement and disagreement
- ✓ create opportunities for everyone to participate
- ✓ create opportunities for everyone to participate
- ✓ focus and help to clarify the discussion
- ✓ summarize key points in the discussion, or ask others to do so
- ✓ take jottings during the FGD and expand on notes after each discussion
- ✓ take time for a debriefing session at the end of each FG

And

✓ are self-aware; good facilitators know their own strengths, weaknesses, "hooks," biases, and values.

- ✓ are able to put the group first.
- ✓ have a passion for group process with its never-ending variety.
- ✓ appreciate all kinds of people.
- ✓ are committed to democratic principles.

TIPS FOR EFFECTIVE FGD FACILITATION

Be Prepared

The facilitator does not need to be an expert on the topic being discussed, but should be the best prepared for the discussion. This means understanding the subject, being familiar with the discussion materials, thinking ahead of time about the directions in which the discussion might go, and preparing questions to help further the discussion.

Set a Relaxed and Open Tone

- Welcome everyone and create a friendly and relaxed atmosphere.
- Well-placed humor is always welcome, and helps to build the group's connections.

Establish Clear Ground Rules

At the beginning of the focus group, help the group establish its own ground rules by asking the participants to suggest ways for the group to behave. Here are some ground rules:

- Everyone gets a fair hearing.
- Seek first to understand, then to be understood.
- One person speaks at a time.
- Share "air time". Allow other people to contribute
- Conflict is not personalized. Don't label, stereotype, or call people names.
- Speak for yourself, not for others.
- Limit movement
- Speak through the facilitator
- Put phones on silence
- What is said in this group stays here, unless everyone agrees to change that.

Ask participants to add any more ground rules, but make sure these are not too many t ensure that they could remember and able to keep them. Write these rules on a flip chart and past on a wall or tree.

SUGGESTIONS FOR DEALING WITH TYPICAL FGD CHALLENGES

Most focus group discussions go smoothly because participants are there voluntarily and have a stake in the program, e.g. our bursary girls and teachers. But there are challenges in any FGD process. What follows are some of the most common difficulties that FGD facilitators encounter, along with some possible ways to deal with those difficulties.

Challenge: Certain participants don't say anything, seem shy.

Possible response: Try to draw out quiet participants, but don't put them on the spot. Make eye contact—it reminds them that you'd like to hear from them. Look for nonverbal cues (e.g. **a back-of-the-neck scratch**) that indicate participants are ready to speak. Frequently, people will feel more comfortable in later sessions of a focus group discussion session and will begin to participate. When someone comes forward with a brief comment after staying in the background for most of the FGD session, you can encourage him or her by conveying genuine interest and asking for more information. And it's always helpful to talk with people informally before and after the session.

Challenge: An aggressive or talkative person wants to dominate the discussion.

Possible response: As the facilitator, it is your responsibility to handle domineering participants. Once it becomes clear what this person is doing, you *must* intervene and set limits. Start by limiting your eye contact with the speaker. Remind the group that everyone is invited to participate; *"Let's hear from some respondents/people who haven't had a chance to speak yet."* If necessary, you can speak to the person by his/her pseudo name or identifier. Example, **"T3 (for teacher 3), we've heard from you; now let's hear what T5 has to say."** Be careful to manage your comments and tone of voice—you are trying to make a point without offending the speaker.

Challenge: Lack of focus, not moving forward, participants wander off the topic/question

Possible response: Responding to this takes judgment and intuition. It is the facilitator's role to help move the discussion along. But it is not always clear which way it is going. Keep an eye on the participants to see how engaged they are, and if you are in doubt, check it out with the group. "We're a little off the topic right now. Would you like to stay with this, or move on to the next question?" If a participant goes into a lengthy digression, you may have to say: "We are wandering off the subject, and I'd like to give others a chance to speak." Say this in a polite manner!

Challenge: Someone puts forth information which you know to be false. Or, participants get hung up in a dispute about facts but no one present knows the answer.

Possible response: Ask, "Has anyone heard of this information?"

If no one offers a correction, offer one yourself. And if no one knows the facts, and the point is not essential, put it aside and move on. If the point is central to the discussion, encourage respondents to think and speak out and if no one speaks, move on to the next question. Remind the group that experts often disagree.

Challenge: Lack of interest, no excitement, and no one wants to talk, only a few people participating. **Possible response:** This rarely happens in focus groups, but it may occur if the facilitator talks too much or does not give participants enough time to respond to questions. People need time to think, reflect, and get ready to speak up. It may help to pose a question and go around the circle until everyone has a chance to respond. Occasionally, you might have a lack of excitement in the discussion because the group seems to be in agreement and isn't coming to grips with the tensions inherent in the issue. In this case, the facilitator's job is to try to bring other views into the discussion, especially if no one in the group holds them. "Do you know people who hold other views? What would they say about our conversation?"

Challenge: Tension or open conflict in the group. Perhaps two participants lock horns and argue. Or, one participants gets angry and confronts another

Possible response: If there is tension, address it directly. Remind participants that disagreement and conflict of ideas is what a focus group discussion is all about. Explain that, for conflict to be productive, it must be focused on the issue: It is acceptable to challenge someone's ideas, but personal attacks are not acceptable. You must interrupt personal attacks, name-calling, or put-downs as soon as they occur. You will be better able to do so if you have established ground rules that disallow such behaviors and that encourage tolerance for all views. Don't hesitate to appeal to the group for help; if group members bought into the ground rules, they will support you. As a last resort, consider taking a break to change the energy in the room. You can take the opportunity to talk one-on-one with the participants in question.

Annex V: List of Cook stove fabricators

A) FREETOWN and ENVIRONS

| No | Enterprise | Address | Contact person | Mobile |
|----|-----------------------------------|-------------------------------------|-----------------|--------------------------|
| 1 | Tamenisu Trading | Borrow Pit, Waterloo | Sheku Kargbo | 077 696159 |
| 2 | Bah Trading Center | Banga Farm | Mohamed Bah | 088 850654 |
| 3 | Umaru Jalloh | Goderich, Lumley Road | Umaru Jalloh | 077 641352 |
| 4 | Bah Trading Enterprise | 1 Kroo Bay | Amadu Bah | 077 712749 076 567438 |
| 5 | Mohamed Jalloh Trading | 7 Kroo Bay | Mohamed Jalloh | 077 328711 |
| 6 | Kamara's Workshop | 57 Old Railway Line, Brookfields | Mohamed Kamara | 077 691142 |
| 7 | J-Man Trading Center | 3 Congo Town Road | James Tarawally | 077 849661 079 472778 |
| 8 | Muloma Workshop | MOP Drive , Kamayama | John Squire | 079 562719 |
| 9 | Young Talented Base | Section E, Kissy Town | Abdulai Kamara | 088 112881 |
| 10 | Computer Base | Section E, Waterloo | Sullay Koroma | 088 969321 |
| 11 | A&F Trading Workshop | Section C, Waterloo | Francis Kamara | 030 859141 |
| 12 | AKA Cook stove W/shop | Kissy Town Section D 23 | Mohamed Sesay | 088 390241 |
| 13 | Handicap Action Movement | Synor Drive, Calaba Town | - | 088 884890 |
| 14 | AKA General Cook stove Center | Kissy Town, Waterloo | Abubakarr Kabia | 076 961669 079 091752 |
| 15 | Original Culture Stove Trading | 67 Old Railway Line, Brookfields | Macauley Conteh | 076 330351 077 534933 |
| 16 | United Trading Center | 24 Goderich Road, Lumley | Umaru Jalloh | 077 641 352 |
| 17 | MB Trading Center | 32 Peninsula Road, Goderich | Mohamed Barrie | 088 881197 |
| 18 | Musa Trading | 2 Big Waterloo Street | Musa Tarawally | 079 221184 |
| 19 | TASCOS Enterprise | 19 Sesay Drive | Mohamed Sow | 088 141302 |
| 20 | Samie, New England | 24 King Harman Road | Samuel Vandy | 079 121518 |

B) BO CITY

| No | Enterprise | Address | Contact person | Mobile |
|----|---------------------|---------------------|-----------------|-------------|
| 1 | Gateway Metal | Bo/Kenema Highway | Sheku Lansana | 076 737556 |
| | Workshop | | | 030 077742 |
| 2 | Home Pride | 19 Bo/Kenema | Mohamed Feika | 076 441293 |
| | | Highway | | 077 906414 |
| 3 | Dogbo Metal | 16 Old Railway Line | Bamba Dogbo | - |
| | Workshop | | | |
| 4 | Soba wan Coal Pots | Batiama Section | Alfred Muana | 077 254542 |
| | Enterprise | Layout | | |
| 5 | Barrie | 1 Ahmaddiyya Road, | Muctaru Barrie | 076 968 877 |
| | Tinsmith/Metal | Во | | |
| | Workshop | | | |
| 6 | Makaya Metal | 32 Bo/Kenema | Ibrahim Makaya | 076 888942 |
| | Workshop | Highway | | 088 331289 |
| 7 | Momoh Bundu's | 39 Old Railway Line | Momoh Bundu | 077 779612 |
| | Workshop | | | |
| 8 | Mustapha Bundu's | 106 Mahei Boima | Mustapha Bundu | 078 414942 |
| | Workshop | Road | | |
| 9 | Abdulai's Workshop | 1 Sambo Street | Abdulai Barrie | 078 327838 |
| 10 | Mohamed's | 35 Sewa Road | Mohamed Conteh | 078 178128 |
| | Workshop | | | |
| 11 | Mofoi Garage | 9 Bongo Street | Aruna Hanar | 078 542481 |
| 12 | Dyfan's Workshop | 7 Ngalu Road | Morie Dyfan | 099 497 186 |
| 13 | Loma Workshop | 10 Bo/Taiama | Mohamed Sefoi | 076 719216 |
| | | Highway | | 030 692749 |
| 14 | Joko's Workshop | 63 Sewa Road | Mr Joko | 076 341502 |
| 15 | Mohamed Yansaneh | 116 Tikonko Road | Mohamed | 077 722064 |
| | | | Yansaneh | |
| 16 | All Hands Together | 131 Tikonko Road | John Soluku | - |
| | Workshop | | | |
| 17 | Deigh Metal | Old Koribundo Road | Bassiru Deigh | 076 273254 |
| | Workshop | | | |
| 18 | Fefegula's Workshop | Bo/Kenema Highway | Alfred Fefegula | 030 352186 |
| 19 | Kamalay's Workshop | 129 Tikonko Road | Jeremy Kamalay | 077 015091 |
| 20 | Tamba Benjamin | 29 Tikonko Road | Tamba Benjamin | 076 354254 |

C) MAKENI CITY/LUNSAR

| No | Enterprise | Address | Mobile |
|----|--------------------|-------------------------|------------|
| 1 | Emmanuel Mbaowmeh | 140 New Spain | |
| | | Junction, Lunsar | |
| 2 | Mohamed Gabar Kanu | 137 New Spain | |
| | | Junction, Lunsar | |
| 3 | Mohamed Kamara | New Spain Junction, | |
| | | Lunsar | |
| 4 | Isata Kamara | Royeama-Mabetor, | |
| | | Lunsar | |
| 5 | Aminata Bah | c/o Osman Sankoh, | |
| | | Mabetor, Lunsar | |
| 6 | Bashiru Mansaray | New Spain Junction, | |
| | | Lunsar | |
| 7 | Esther Koroma | c/o Mohamed Conteh, | |
| | | Royama Village, Lunsar | |
| 8 | Nabie Turay | 13 Savage Square, | |
| | | Makeni | |
| 9 | Ibrahim Bangura | 68 Station Road, | |
| | | Makeni | |
| 10 | Alimamy Samura | 12 Station Road, | |
| | | Makeni | |
| 11 | James Kamara | 2 Agriculture Road, | |
| | | Makeni | |
| 12 | Abdul Kanu | Fullah Central Mosque, | |
| | | Makeni | |
| 13 | Amara Turay | 29 Savage Square Ferry, | |
| | | Makeni | |
| 14 | Ibrahim Kanu | Back of NP Filling | |
| | | Station, NP Park, | |
| | | Maakeni | |
| 15 | Abass Thullah | Mabettor, Lunsar | |
| 16 | Mabinty Bangura | Mabettor, Lunsar | |
| 17 | Mohamed Bangura | Lunsar | |
| 18 | James Kargbo | Shelter Sure Clay | |
| | | Factory | |
| 19 | Mohamed Jalloh | Lunsar | 088 872582 |
| 20 | Momoh Kamara | Lunsar | 077 265782 |
| 21 | Mohamed Sankoh | Lunsar | 030 893776 |
| 22 | Mohamed Bendu | Lunsar | 088 814070 |
| 23 | Abu Yankaday | Lunsar | 077 257412 |
| 24 | Daniel Sasay | Lunsar | 077 477259 |
| 25 | Alimamy Kamara | Lunsar | 077 197015 |

D) KENEMA CITY

| No | Enterprise | Address | Mobile |
|----|-----------------------------|--------------------------|------------|
| 1 | Mohamed Bobor Bendu | 153 Hangha Road | 076 875484 |
| 2 | Samba Barry Enterprise | Jenneh Street | 079 969009 |
| 3 | Sheku Sesay Enterprise | 27 Dakyai Street | - |
| 4 | Kandeh Jalloh | 27 Dakyai Street | - |
| 5 | Bailor Mamadu Enterprise | 11 Kandeh Street | 088 652219 |
| 6 | Morrison Tarawally | 60 Koroma Street | 076 349017 |
| 7 | Sao Alie | 135 Hangha Road | 077 774954 |
| 8 | Amara Kawa | 62 Sombo Street | 076 872770 |
| 9 | Opportunity Training Centre | Off Maxwell Khobe Street | - |
| 10 | Malike Kargbo | Dakyai Street | 076 541892 |
| 11 | Sarguehun Metal Workshop | 14 Kandeh Street | - |
| 12 | Mohamed Bangura | 41 Dakyai Street | 099 766465 |
| 13 | Vandy Koroma | 14 Kandeh Street | 077 988026 |
| 14 | Kamara Obai | 26 Sieyah Street | 088 843227 |

Annex VI: LISTS OF SERVICE PROVIDERS

A) FREETOWN AND ENVIRONS

| No | Enterprise/Service provider | Address | Service provided |
|----|-----------------------------|---------------------------|---------------------|
| | I | NPUT PROVIDERS | |
| 1 | Fawaz Building Materials | Various locations in city | Roofing zinc, metal |
| | | | plates |
| 2 | Freetown Building Materials | Various locations in city | Roofing zinc, metal |
| | | | plates |
| 3 | Roundabout Building | Lumley | Roofing zinc, metal |
| | Materials | | plates |
| 4 | Jeety Trading | Various locations in city | Roofing zinc, metal |
| | | | plates |
| 5 | Scrap yards | Numerous locations | Scrap metal |
| | | MARKETING | |
| 6 | Goodwill Enterprise | 18 Congo Town | Stove sales agent |
| 7 | Mohamed Jalloh Enterprise | 13 Frazer Street | Stove sales agent |
| 8 | Freetown Supermarket | Wilkinson Road | Stove sales agent |
| 9 | Amsays Enterprise | 17 Freetown Road, Lumley | Stove sales agent |
| 10 | Fatmata Dabor | 18 Goderich Road, Lumley | Stove sales agent |
| 11 | Hawa Bangura | Goodwill Enterprise, | Stove sales agent |
| | | Waterloo | |
| 12 | Rama Bah | 28 Kroo Bay | Stove sales agent |
| 13 | Top-Up Solution | 16 Freetown Road, Lumley | Stove sales agent |

B) BO CITY

| No | Enterprise/Service provider | Address | Service provided |
|-----------------|-----------------------------|----------------------------|-------------------------------|
| INPUT PROVIDERS | | | |
| 1 | Fawaz Building Materials | | Roofing zinc, metal plates |
| 2 | SKAITEL Building Materials | | Roofing zinc, metal plates |
| 3 | Metal scrap yards | Various location s in city | Scrap metal |

C) MAKENI/LUNSAR

| No | Enterprise/Service provider | Address | Service provided |
|-----------------|-----------------------------|-------------------------|------------------|
| INPUT PROVIDERS | | | |
| 1 | Sorie Conteh | Magblah Village | Clay |
| 2 | Adama Conteh | Mabetor, Lunsar | Clay |
| 3 | Aminata Kamara | 120 New Spain Junction, | Clay |
| | | Lunsar | |
| 4 | Aminata Kabia | 126 New Spain Junction, | Clay |

| | | Lunsar | |
|-----------|---------------------|-----------------------------|-------------------|
| 5 | Adama Contah | 133 New Makeni Highway, | Clay |
| | | Lunsar | |
| 6 | Mohamed Bentah Bah | 3 Piston Lane, Makeni | Scrap Metal |
| 7 | Abdulai Sie | 11 MacRobert Street, Makeni | Scrap metal |
| 8 | Mohamed Mansaray | 4 Mac Robert Street, Makeni | Scrap metal |
| 9 | Gbessay Bangura | 21 Wusum Street, Makeni | Scrap metal |
| 10 | Abubakarr Tunkara | 60 Teko Road, Makeni | Scrap Metal |
| 11 | SABASSCO Enterprise | 79 Lunsar Road, Makeni | Scrap metal |
| 12 | Isha Enterprise | 63 Stock Road, Makeni | Cement, Iron Rod |
| MARKETING | | | |
| 13 | Kelfala Turay | 11 Savage Square, Makeni | Stove sales agent |
| 14 | Marie Tarawalli | 11 Savage Square, Makeni | Stove sales agent |
| 15 | Alpha .I. Kamara | 68 Station Road, Makeni | Stove sales agent |
| 16 | Fatmata Kamara | 68 Station Road, Makeni | Stove sales agent |

D) KENEMA CITY

| No | Enterprise/Service provider | Address | Service provided |
|-----------------|-----------------------------|---------------------------|-------------------------------|
| INPUT PROVIDERS | | | |
| 1 | T.A.S Stores | 1 Hangha Road, Kenema | Roofing zinc, metal plates |
| 2 | A.H.Trading | Hangha Road, Kenema | Roofing zinc, metal plates |
| 3 | Metal scrap yards | Various locations in city | Scrap metal |

Annex VI: Terms of Reference -Build Capacity of Clean Cooking Entrepreneurs

UNITED NATIONS DEVELOPMENT PROGRAMME

Terms of Reference



| I. Position Information | |
|-------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | |
| Post Title: | Biomass technology institution/firm/enterprises to build the capacity of clean cooking entrepreneurs for the fabrication and distribution of energy efficient cookstoves and charcoal production. |
| Location: | Freetown, Sierra Leone Application |
| Type of Contract: | Professional Service |
| Application Deadline: | 25 February, 2017; 13:00 hrs |
| Duration of Initial Contract: | 120 working days between 15 th March and 30 th November |
| | 2017 |
| Background | |

Biomass (firewood, charcoal and crop residues) provides the bulk of the energy supplied in the household, commercial and service sectors of the economy in Sierra Leone. It provides almost all the energy used to meet basic needs of cooking and water heating in rural and most urban households, institutions and commercial buildings and it is the main source of energy for rural industries. The biomass energy situation has transformed dramatically over the past decade with a significant increase in charcoal production nationally and in charcoal consumption in urban areas – most notably in Freetown. This has seen a massive rural growth industry of the production and trade in charcoal in Sierra Leone.

At this rate, the pressure on natural resources will be exacerbated even further as communities produce more charcoal to meet their livelihood demands and urban charcoal consumer demand. Interventions should be focused on making the trade and business more efficient, resilient and sustainable by promoting the production and utilization of efficient cook-stoves/kilns to reduce the demand for charcoal.

The Ministry of Energy (MoE) through UNDP secured fund from the Global Environment Facility (GEF) on Energy Efficient Production and Utilization of Charcoal through Innovative Technologies and Private Sector Involvement in Sierra Leone project. The goal of the project is to reduce GHG emissions in the domestic and industrial sectors of Sierra Leone through integrated and sustainable biomass resource production and utilization, and promotion of sustainable biomass energy technologies in Sierra Leone using output based and market based approaches. A key objective of the project is to bring economic, social and environmental benefits through the promotion of improved cook-stoves to reduce fuel wood demand, improve health and reduce greenhouse gas emissions. This GEF funded project is partnering with ministries, communities and entrepreneurs to achieve its goal.

On behalf of MoE, UNDP is seeking a consultancy of an energy and biomass technology institution/firm/enterprise for capacity building oriented towards clean cooking entrepreneurs on the production, utilization, maintenance and benefits of energy-efficient furnaces/stoves.

III. Duties & Responsibilities

Under the supervision of the UNDP Energy and Environment Programme lead, and in close collaboration with the Directorate of Energy in the Ministry of Energy, the contractor will be expected to develop technical skills and capabilities of members of communities, government agencies and institutions so that there will be a pool of individuals who could be tapped for the construction, operation or maintenance of new projects, in order to enable the growth of cookstove and kiln service market. The contractor carries on preparation work and organization of training on the installation, operation and maintenance of energy-efficient furnaces/stoves/kilns. The contractor therefore performs but not limited to the following key functions:

- Prepare handouts and other preparatory activities.
- Identify and select 100 participants from among the public, private and CSO stakeholders at the national and districts levels according to the protocol of UNDP and MoE.
- Select the dates of the trainings, and booking of the venues
- Identify and invite resource persons and participants.
- Conduct cost effective and result-based trainings on efficient charcoal production, maintenance and utilization that are not limited to academic presentations and documentations but will include a dominant share of pragmatic hands-on, 'learning by doing' and peer to peer training.
- Conduct two awareness campaigns on the use, maintenance and benefits of energyefficient kilns.
- Design drawings, construction procedures and manuals for the construction and operation of energy-efficient stoves
- In consultation with relevant parties, propose draft agreement between the Ministry of Energy and local fabricators on the production of the furnaces/ stoves and training on their design and operation features.
- Support the production, installation and dissemination of furnaces/stoves to end-users.

IV. Deliverables & Timelines

Based on the scope of work outlined above, the contractor will be expected to deliver the following outputs:

- Detailed work plan including activities and timelines that the contractor plans to undertake in order to complete this assignment for review and approval by UNDP with copy to the Director of Energy within 5 working days upon contract signature.
- Comprehensive participants list from among the public, private and CSO stakeholders at the national and provincial levels approved by MoE by third weeks in March and May, 2017.
- Training modules or handouts for target communities within three weeks of contract signature.
- First cost effective and result-based trainings on efficient charcoal production, maintenance and utilization training reports in April and second training report in June 2017 to be

reviewed by UNDP and the Ministry of Energy.

- Submission of design drawings, construction procedures and manuals for the construction and operation of energy-efficient stoves by April.
- Two reports on awareness campaigns on the use, maintenance and benefits of energyefficient kilns in April and second in July.
- Submission of proposed agreement between MoE and local fabricators for the production of the furnaces/ stoves in in first week May.
- Draft consultancy reports to UNDP and the Ministry of Energy by 15 November 2017 to be reviewed by UNDP and the Ministry of Energy.
- Final report presented to UNDP and the Ministry of Energy by 30 November 2017 to be approved by UNDP and the Ministry of Energy including the following Annexes:
 - Overview of report
 - Recommendations.
 - o Attendance lists

V. Payment Modalities

Payment to the contractor will be made in three instalments upon satisfactory completion of the following deliverables:

- 1st instalment: 20% upon approval of the detailed work plan by UNDP.
- 2nd Instalment: 50% upon review and approval of all tasked due by April 2017.
- 3rd Instalment: 30% upon review and approval of the final report, including annexes.

VI. Qualifications

This assignment requires the services of a firm/consortium/enterprise that can demonstrate adequate analytical capacity and that can provide a team with expertise in clean energy and technologies relevant to efficient cookstove production and utilization. The team should include (but is not restricted to) the following (note that the Team Leader could fulfil a dual role as one of the technical experts):

Team Leader

- Advanced University Degree in an area relevant to this assignment.
- At least seven years of relevant working experience, at a senior level.
- Experience in facilitating stakeholder engagement processes, including training workshop.
- Excellent communication skills, and fluency in spoken and written English.
- Experience working for an international organization would be an advantage.
- Excellent knowledge of the Sierra Leone context

Sustainable Energy Expert

- Advanced University Degree in Environmental Studies/ Renewable Energy or other professional area relevant to this assignment.
- Demonstrated expertise in areas relevant to renewable energy, including biomass conversion and rural charcoal production, as well as issues related to marketability.
- Excellent analytical and research skills.

VII. How to Apply

- 1. Qualified firms registered in Sierra Leone are hereby requested to apply. The application must contain the following:
 - a. Brief letter of application.
 - b. Personal CV of each team member, indicating relevant academic background and professional experience.
 - c. Brief description (max. 2 pages) of the proposed methodology on how to complete the assignment.
 - d. Financial proposal that indicates the all-inclusive fixed total contract price supported by a breakdown of costs (including professional fee, local transport, and specified other costs if applicable).

Note:

- The information in the breakdown of the offered lump sum amount provided by the offeror will be used as the basis for determining best value for money, and as reference for any amendments of the contract.
- The agreed contract amount will remain fixed regardless of any factors causing an increase in the cost of any of the components in the breakdown that are not directly attributable to UNDP.
- Approved local travel related to this assignment will be arranged and paid by UNDP Sierra Leone.

Please note that applications will only be considered if they include ALL of the items listed above. Also note that the UNDP job portal website only allows for one document to be uploaded, so please combine all of the abovementioned items into one single Word or PDF document before uploading.

VIII. Evaluation Criteria

Offers received will be evaluated using a Combined Scoring method, where the qualifications and proposed methodology will be weighted 70%, and combined with the price offer, which will be weighted 30%. Only consultants obtaining a minimum of 49 points in the Technical Evaluation will be considered for the Financial Evaluation. Criteria to be used for rating the qualifications and methodology:

Technical evaluation criteria (total 70 points):

- 1. Professional qualifications and experience with respect to the TOR: 25 points.
- 2. Methodology of approach (max 2 page) in accomplishing the consultancy including though not limited to (a) stakeholder engagement strategy, (b) timeline: 45 points.

Financial evaluation (total 30 points):

All technically qualified proposals will be scored out 30 based on the formula provided below. The maximum points (30) will be assigned to the lowest financial proposal. All other proposals receive points according to the following formula: $p = y (\mu/z)$ where: p = points for the financial proposal being evaluated; y = maximum number of points for the financial proposal; $\mu =$ price of the lowest priced proposal; z = price of the proposal being evaluated.

Approval

Name:

Designation:

Signature: _____ Date: